

Steps to reconnect service after rebuilding from Hurricane Ian – multi-dwelling

FPL remains committed to helping customers reconnect service following Hurricane Ian.

Please coordinate with electricians and/or contractors to apply for the installation of electric service and to receive updates regarding the progress and necessary steps for their service connection.

Owner/Manager begin here

Opening Account

- » Your previous account may have been closed to avoid charges during the rebuilding process. In order to reconnect service, you will need to open a new account online at **FPL.com** and select **Start/Stop/Move** service or call **800-226-3545**. A deposit may be required based on your prior account status or overall credit history.
- » After completing these steps, service will be restored within 14 business days barring any additional construction required as communicated by your FPL project manager.
- » Account activates after inspection approval and FPL installs service/meter.



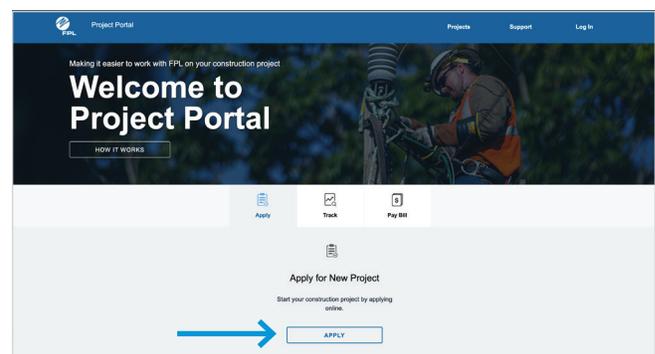
Electricians/Contractors begin here

Applying for installation of Electric Service

- » Visit fpl.com/construction
- » To create a project application, select “**Apply**”
- » Log into your FPL Project Portal account when prompted or register for a new account if you don’t have one.

Project Portal application – Step-by-Step Guide Providing Required Information

- » After logging in to the Project Portal, provide the following information:
 - Confirm contact details
 - Select your role for the project
 - Identify preferred contact method (email/phone call)
- » Provide Project Information
 - Project Name: select **Storm Reconnect**
 - Project Type: select **New Service**
 - Sub Project Type: select **Other**



- Service Required Date: Enter the requested date to receive electric service. FPL will attempt to meet this request; a representative will contact you with more information and expected date of service.
- Additional Information:
 - indicate **Overhead or Underground** Service
 - enter your **Electrician’s contact information**
 - enter **number and size of secondary sets**
 - enter **Current Transformers (CTs)** required
- » Additional Project Information: Answer application questions as applicable
- » Provide Project Billing Information: Enter applicable construction cost information or select “Skip for Now”
- » Provide Project Address
- » Review Application: Confirm information is accurate and “Submit”

Next Steps

- » An FPL project manager will review your request and respond within 5 business days. At that time, the project manager will communicate all information on construction steps needed, any associated costs and provide an estimated date for service connection.
- » Before FPL can connect service, dwellings must pass any required inspections and have an open FPL account.